

# New Routes Integration

## Person Specification

<b>Job Title:</b>	Health and Wellbeing Coordinator
<b>Location:</b>	Norwich
<b>Reporting to:</b>	Chief Executive Officer
<b>Salary:</b>	£19,980
<b>Terms:</b>	Four days per week Fixed term until January 2024, with a view to extending (dependent on funding)

### Principal purpose of the post:

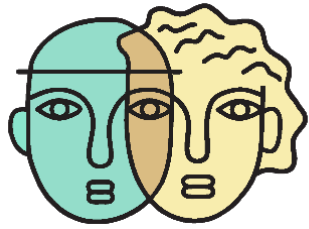
New Routes Integration's engagement with participant health needs and requests for help from NHS bodies and Norfolk Public Health to engage asylum seeker, refugee and BAME groups in Norwich has considerably increased over the course of the last eighteen months. New initiatives have included vaccine engagement, additional food provision, isolation-busting through IT device and internet provision and the cascading of public health messaging. Our established channels of communication and relationships of trust with some of Norwich's most disadvantaged families and individuals have proved invaluable in sharing public health messages, engaging those most vulnerable to COVID-19 to address vaccine hesitancy and concerns, and sharing information about health and wellbeing opportunities.

This new Health and Wellbeing Coordinator post would bring together diverse areas of New Routes Integration's relationships with our participants to really focus on improving health and well-being outcomes for marginalised migrants in the city.

This role will work closely with, and support the work of, the New Routes Adult Support Coordinator and is subject to an enhanced DBS check.

Catherine Wheel Opening, Norwich NR3 3BQ.  
[www.newroutes.org.uk](http://www.newroutes.org.uk) | Tel: 01603 662648  
Registered Charity Number 1155270





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Person Specification	Essential or Desirable	Assessment Method
<b>Education and Qualifications</b>		
<ul style="list-style-type: none"> <li>Degree</li> <li>A Levels</li> <li>GCSEs</li> </ul>	D E E	A A A
<b>Experience</b>		
<ul style="list-style-type: none"> <li>Knowledge and understanding of NHS services and processes</li> <li>Knowledge and understanding of NHS services specifically available to BAME groups</li> <li>Understanding of asylum process and entitlements</li> <li>Understanding of the barriers or disincentives in minority ethnic groups to the use of health services.</li> <li>Awareness of ethnic minority integration and refugee resettlement issues</li> <li>Experience working with asylum seekers, refugees and/or other BAME communities</li> <li>Experience of engaging with partner organisations and building referral and signposting mechanisms</li> <li>Understanding of the voluntary sector</li> <li>Experience of providing health/wellbeing support to vulnerable client groups with diverse needs</li> <li>Experience communicating with clients with limited English language and/or using interpretation services</li> </ul>	E D  E E  E D  E D  E	A/I A/I A/I A/I A/I A/I  A/I A/I A/I A/I A/I
<b>Knowledge and Understanding</b>		
<ul style="list-style-type: none"> <li>Diverse cultural awareness</li> <li>Knowledge of statutory entitlements in healthcare</li> </ul>	E D	A/I A/I
<b>Skills and Abilities</b>		
<ul style="list-style-type: none"> <li>Good time management essential</li> <li>Communicate effectively with a wide range of people</li> <li>Develop effective client relationships</li> <li>Recognise key issues and problems for vulnerable clients</li> <li>Good organizational and record keeping skills</li> <li>Able to work evenings and weekends</li> </ul>	E E E E E D	I I I I I I
<b>Ability to manage own workload and work as part of a team</b>	E	I

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