

New Routes Integration

Job Description

Job Title:	Health and Wellbeing Coordinator
Location:	Norwich
Reporting to:	Chief Executive Officer
Salary:	£19,980
Terms:	Four days per week Fixed term until January 2024, with a view to extending (dependent on funding)

New Routes Integration

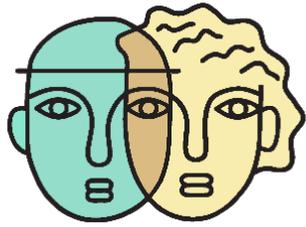
Since 2004 New Routes has been working with, and supporting, refugees, asylum seekers and isolated migrants in Norwich to support their wellbeing and ambitions and by providing skill-building and social programmes in a safe and welcoming environment. We promote cross-cultural integration and community awareness, working with individuals and families from over 60 countries of origin. We work closely with an extensive network of partner organisations, both third-sector and statutory. New Routes is one-third of the Norwich Integration Partnership (NIP), alongside English+ and the Bridge Plus+.

Principal purpose of the post:

New Routes Integration's engagement with participant health needs and requests for help from NHS bodies and Norfolk Public Health to engage asylum seeker, refugee and BAME groups in Norwich has considerably increased over the course of the last eighteen months. New initiatives have included vaccine engagement, additional food provision, isolation-busting through IT device and internet provision and the cascading of public health messaging. Our established channels of communication and relationships of trust with some of Norwich's most disadvantaged families and individuals have proved invaluable in sharing public health messages, engaging those most vulnerable to COVID-19 to address vaccine hesitancy and concerns, and sharing information about health and wellbeing opportunities.

Catherine Wheel Opening, Norwich NR3 3BQ.
www.newroutes.org.uk | Tel: 01603 662648
Registered Charity Number 1155270





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This new Health and Wellbeing Coordinator post would bring together diverse areas of New Routes Integration's relationships with our participants to really focus on improving health and well-being outcomes for marginalised migrants in the city.

This role will work closely with, and support the work of, the New Routes Adult Support Coordinator

Key Responsibility Areas

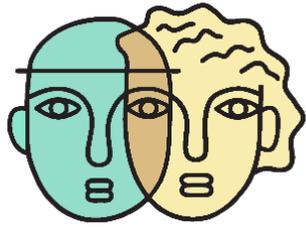
- Oversee New Routes Integration's future COVID-19 responses and risk assess activities
- Develop and deliver a targeted health and wellbeing stream of the mentoring/befriending programme, including developing training for mentors/befrienders on migrant health/mental health and barriers to accessing healthcare, so that befrienders and mentors are well informed when helping participants to liaise with GP surgeries and frontline healthcare services
- Lead on participant support regarding health-related enquiries
- Lead on New Routes' liaison with public health, CCG and NHS teams looking to engage with, support, and design services for Norwich's migrant population
- Engage with local GP practices to promote Doctors of the World Safe Surgeries Initiative
- Use New Routes Integration's extensive network and established reputation and channels of communication to cascade important COVID-19 and public health information to migrant communities in Norwich
- Facilitate health consultation and research by public health, the CCG, NHS, NSFT and Healthwatch and convene a participant panel to enable this
- Drive and enable participation in existing preventative wellbeing and health activities (including football, the New Routes Integration allotment, women's dance fit and the Welcome Wheels programme of free bikes), needs assess and further develop offering
- Work closely with Norwich Integration Partnership (NIP) partners and other refugee-support organisations in the city to further develop participants' health and wellbeing
- Signpost New Routes participants to relevant external organisations for support with health needs/concerns, including mental health support
- Liaison with Community Asylum Seeker Specialist Nurse (OneNorwich Practices – collocated within the People from Abroad Team) to ensure best health outcomes for asylum seekers in Norwich
- Attend relevant local network meetings, including Norwich Asylum Seeker and Refugee Forum, and Integration Norwich Network to liaise and work with partner third-sector and statutory organisations to ensure best practice and best health outcomes for New Routes participants.

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Other Duties

- To represent New Routes Integration at local and regional meetings as appropriate
- To provide monthly reports to the CEO.

Compliance and financial management

- To carry out all duties in compliance with appropriate procedures, including in the maintenance of records and information.

General requirements

- To ensure adherence to policies and procedures with particular reference to race equality, diversity and Health & Safety policies
- To work in a flexible manner and to be willing to be undertake other duties as reasonably requested.

Special conditions of the post

- To be able to work flexibly – including evenings and weekends as required.

This post is subject to an enhanced DBS check.

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